

# INK ORDERING NOTICE - HORNET™

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**Effective March 1st, 2024**, MiTek will no longer be selling ink directly for the Hornet saw. Please note this does not apply to the Hornet II™ saw. To order additional ink, contact XiJet directly.

## Placing an Order with XiJet

To place an order with XiJet for ink, email a purchase order (PO) to XiJet with the following information:

Send PO to:

- [hornetink@xijet.com](mailto:hornetink@xijet.com)

Information to Include:

- **Purchase Order Number**
- **Part Number:**
  - INK-FFDC-BKSLV13-H
- **Description:**
  - Black Ink Cartridge for MiTek Hornet
- **Order Quantity:**
  - Note that the quantity must be a multiple of 6. The minimum order quantity is 12 cartridges.
- **Shipping Method:**
  - Ground, Next-Day Air, etc.
  - Orders typically ship within 2 business days.
- **Shipping Notice:**
  - Orders should be shipped Next-Day Air between November - March to reduce the chance of ink freezing. The ink manufacturer does not warranty frozen ink products that ship Ground.

## Questions?

If you have any questions or need further assistance, please contact **MiTek Automation Support** via the following:

**Email:** [machinerysupport@mii.com](mailto:machinerysupport@mii.com)

**Phone:** 1-800-523-3380

Mon - Fri, 6:00am - 6:00pm Central time

**Website:** <https://www.mitek-us.com/resources/automation-support/>